

JOÃO CANA VERDE

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PROFILE

EDUCATION

Computer Science (MSci)

Queen Mary University of London
2nd year student

Current modules

- Algorithms and Data Structures in an Object-Oriented Framework
- Graphical User Interfaces
- Internet Protocols and Applications
- Operating Systems
- Probability and Matrices
- Software Engineering

Projects

Garage Management System

- Used Java, SQLite & Hibernate to build a functional program to use in a garage
- Established the structure & produced documentation
- Led the group in the right technical direction
- Produced an efficient database
- Wrote multiple SQL views to quickly retrieve sets of data
- Maintained the project's diagrams in Visual Paradigm

Weather App

- Used ReactJS to build an app that suggests clothes based on the weather
- Used Adobe Illustrator to design the interface & storyboard
- Used Adobe Photoshop to individually edit assets to be used in the app

EXPERIENCE

Website & IT Support

People's Palace Projects, London

March 2017 - Present

- Providing continuous support to non-technical members of the team
- Fixed hard to track PHP bugs
- Resolved aesthetic issues using CSS
- Devised IT solutions to ease international collaboration
- Archived websites both for fast-access and for backup purposes
- Maintained multiple WordPress installations
- Configured email servers for various domains

Business Manager

Slip Typing Away, London

August 2016 - Present

- Founded a business on the basis of personalising gifts with a typewriter
- Created an appealing online store using both WordPress & Etsy
- Set up an AdWords campaign to target specific demographics
- Set up logistics regarding materials and postage

Website Administrator

Sherlock Holmes Chemists, London

April 2016 - Present

- Added hundreds of specialised products to an online shop using a custom administration portal
- Sourced high quality images from various sources
- Crafted descriptions that stand out from the competition
- Designed a separate website with an integrated booking system using WordPress

Barista

Whitbread (Costa Coffee), London

April 2016 - Present

- Attending to every customer's needs
- Establishing & maintaining a great store environment
- Providing formidable service to customers of every background
- Preparing various hot beverages to the highest standards
- Memorising and crafting iced & blended drinks during the busy Summer period

PERSONAL PROJECTS

Podcaster & Page Admin

É aquela coisa, Portugal

2013 - 2015

- Recorded voice with professional quality
- Produced custom musical loops
- Reached top 10 on iTunes

Server Administrator

VerdeCraft, Portugal

2012 - 2013

- Set-up an income generating e-commerce system
- Dealt with users' requests in a timely and professional way
- Performed regular upgrades
- Constantly resolved various IT-related problems ASAP
- Ensured server up-time

SOFTWARE

I have experience using & troubleshooting Windows, macOS and various Linux distributions, as well as the major mobile platforms (iOS, Android & Windows Phone).

The following list is composed of some of the pieces of software I'm familiar with and comfortable using. However, I am highly adaptable and an avid learner of both new & legacy software.

- Adobe Acrobat Pro
- Adobe Creative Cloud Suite
- Automator
- DB Browser for SQLite
- Final Cut Pro X
- GitHub
- Google Docs
- iWork
- IntelliJ IDEA
- Logic Pro X
- Microsoft Office
- Oracle SQL Developer
- PhpStorm
- Pixelmator
- SceneBuilder
- vim
- WebStorm
- Xcode

Sales Assistant

Dunelm (Soft Furnishings) Ltd, London

October 2015 - January 2015

- Used the "See Approach Listen Explain Sell" technique to sell products
- Built a fast rapport with different customers everyday
- Maintained high visual retail standards
- Sensibly solved customers' disputes while multitasking
- Constantly learnt about new products' features
- Efficiently tagged & labelled high value items

Commercial Consultant

NOS SA, Portugal

October 2014 - November 2014

- One month sales internship in one of the largest telecommunications companies in Portugal
- Immensely developed communication skills and sales techniques
- Maintained an extensive set of notes about customers' previous media contracts and contact numbers
- Achieved difficult sales targets set by the company

Billing Administrator

Atitudelândia Unipessoal Lda, Portugal

May 2014 - September 2014

- Configured and maintained a Point-of-Sale system for a take-away food store
- Administrated the billing system
- Took orders with a personal touch and assured the overall good functioning of the store
- Handled professional telephone calls during busy times
- Produced professional documents with tight deadlines
- Managed professional e-mail accounts
- Maintained an online presence of the business in multiple sites